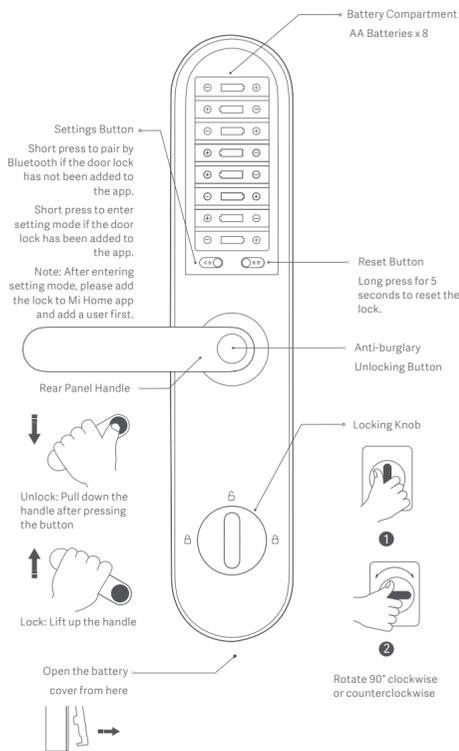
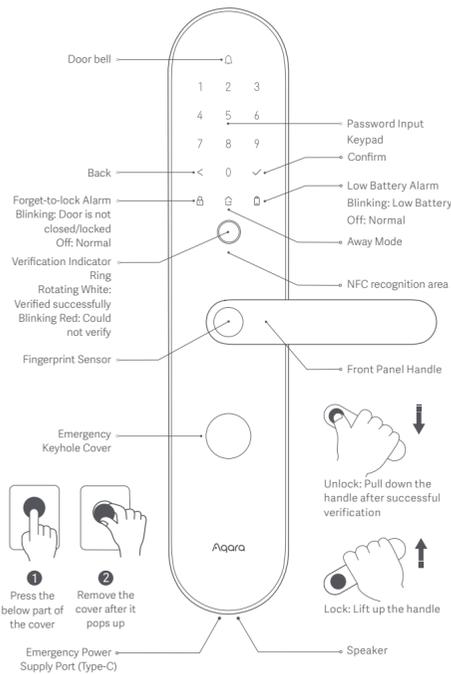


Product Overview

Smart Door Lock N100 is a smart door lock that supports fingerprints, passwords, keys and Bluetooth unlocking. It also supports features like door lock status detection, low power alert, door picked alarm, anti-burglary unlocking, wrong fingerprint alarm and incorrect password alarm. It can also enable away mode with one button, realize connected controls and connected alarms with other smart devices.

* Devices with Bluetooth hub functionality are required to enable relevant functions like remote error alarm, remote viewing of unlocking history, smart connections and away mode.



Door Lock Installation

The door lock installation requires the use of professional tools. Please hire a professional to carry out the installation. If the purchased package includes on-site installation service, please scan the QR code on the right to make an appointment or contact customer service.



Scan to make an appointment for installation or learn more about the product.

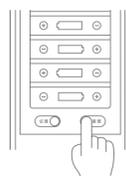
Preparations

1. Open the battery cover and insert 8 AA batteries;

Note: It is recommended to use original batteries as others may leak and thus cause damage to the product when used for a long time.

2. Long press the reset button for 5 seconds and release after you hear a sound indicating that you have reset the product successfully.

Note: Once the product is successfully reset, no users are available in the app and the lock cannot work normally. Please complete the setup for the lock as soon as possible according to the instructions.



Long press for 5 seconds and release after you hear the voice prompts.

Quick Settings

1. Connect with Mi Home App

This product works with Mi Home app. Control your door lock and interact it with other smart home products in Mi Home app. Scan the QR code to download and install Mi Home app. You will be directed to the connection setup page if Mi Home app is already installed. Or search "Mi Home" in the app store to download and install. Open Mi Home app, tap "+" in the top right corner and follow the instructions to add this product.



Note: After the door lock is successfully added, it will try to connect with the Bluetooth hub devices available in your account automatically. The effective communication range of the door lock is 10m, but it may be affected by obstacles such as walls.

2. Add Users

Go to the Lock's page in the app and follow the instructions to add the first user who is the administrator by default.

Note: The door lock can not work normally without users.

3. HomeKit Connection (for IOS users)

Open Apple "Home" app. Tap "+" in the top right corner and choose "add accessory". Follow the instructions to scan or type the HomeKit setting code in the door lock rear cover or below to finish adding (please properly keep the HomeKit setting code).



*Before using the product, please read this manual carefully and keep it properly

Service Hot Line: 400-990-7930 (weekday 10:00-18:00)

Service Wechat account: "Lumi Wisdom Life"

Service website: www.aqara.com/support

Service e-mail: support@aqara.com

Manufacturer: Lumi United Technology Co., Ltd.

Address: 8th Floor, JinQi Wisdom Valley, No.1 Tangling Road, Liuxian Ave, Taoyuan Residential District, Nanshan District, Shenzhen

For relevant product information: www.aqara.com

Daily Use

Verified successfully: The indicator ring rotates white, accompanied by a sound effect if unmuted. Could not verify: The indicator ring blinks red, accompanied by a sound effect if unmuted.

1. Unlock with Fingerprint



1. Place the finger whose fingerprint has been added in the app onto the fingerprint sensor.
2. Pull down the handle to unlock after successful verification.

2. Unlock with Password



1. Enter the added password and press confirm.
2. Pull down the handle to unlock after successful verification.

3. Unlock with Emergency Key



1. Press the under keyhole cover;
2. Flip up and buckle open;
3. Insert the key and turn it to unlock.

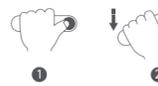
Note: Please do not keep the emergency key inside the house. Choose an accessible place for safe keeping so that you can use it in emergency situation.

4. Unlock with NFC



1. Bring the added NFC device close to the NFC reader.
2. Pull down the handle to unlock after successful verification

5. Unlock from Inside



1. Press and hold the anti-burglary unlocking button.
2. Pull down the handle to unlock.

6. Lock from Inside/Outside



Lift up the handle after closing the door.

7. Lock from inside



1. Turn the knob 90° clockwise or counterclockwise to lock.
2. Turn the lock 90° backwards to unlock.

For more instructions and product information, please scan the QR code in the "Door Lock Installation" section of this manual. Or follow the app's Help and Guidance.

Local Settings Mode

Should it be in inconvenient to use the app to set up the lock, the following operations can be performed after pressing the "Settings" button located under the battery cover of the lock and verifying the administrator's fingerprint or password:

1. Add/Delete users;
2. Set the door lock volume;
3. Set the door lock voice language (supports Chinese/English).

Note: Please add the door lock and users to your Mi Home app first in Local Settings.

Specifications

Name: Smart Door Lock N100
Model: ZNMS16LM
Dimensions: 380.9*76.9*25mm (panel)
Net Weight: 4.2kg
Power Supply: AA batteries x 8 (6V). Type-C emergency power supply (5V)
Product Safety Level: Grade B
Lock Cylinder Safety Level: Grade C
Execution Standard: GA 374-2019、GA/T 73-2015 (锁芯)、GB 21556-2008
Wireless Connectivity: Bluetooth5.0
Operating Humidity: 0~93% RH. No condensation.
Product Code: DZFDS-L-B-II/ZNMS16LM
Operating Temperature: -25 C~70 C

User Agreement

1. This product is an accessory that supports Apple HomeKit. If you want to use it remotely or create automated scenes, Apple TV (the 4th generation and tv IOS 12.0 or above is needed) or iPad (IOS 12.0 or above) or HomePod is required to be the home center and work with iPod, iPhone or iPad (IOS 12.0 or above).
2. The communication between this product and iPhone, iPad, iPod is protected by HomeKit technology.
3. The symbol Works with Apple HomeKit means the accessory is designed for connecting with iPod touch, iPhone or iPad and has passed MFi to meet the Apple function standard. Apple is not responsible for the product operation or the safety of it.

The Names and Amount of the Harmful Elements in the Product

Component	Harmful Elements					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr(VI))	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
Plastic Component	○	○	○	○	○	○
Panel Metal	○	○	○	○	○	○
Copper Alloy	X	○	X	○	○	○
Other Internal Metal	X	○	○	○	○	○
PCBA and Other Component	○	○	○	○	○	○

This form is made according to SJ/T 11364 standard.
○: The amount of the harmful elements in the average density material of the component is below GB/T 26572 restriction.
X: The amount of the harmful elements in certain average density material of the component is higher than GB/T 26572 restriction.



Warranty Statement

The after-sales service of this product strictly follows Law of the People's Republic of China on Protection of Consumer Rights and Interests and Law of the People's Republic of China on Product Quality. It includes the following services:

Product Warranty

You can ask for a refund, replacement or repair of the product for free within the warranty period. Invoice is needed for above services.

1. The product can be returned within 7 days for no reason from the date the product being received (only for the product bought on the Internet), but users have to pay for the delivery.
2. Users can enjoy the following services for free if the product has shown problems listed in Product Malfunction List and confirmed by after-sales customer service.

Service	Service Policy
Return	The product with quality defects can be returned for a refund within 7 days from the second day the product being received.
Replace	The product with quality defects can be replaced within 15 days from the second day the product being received.
Repair	The product with quality problem can be repaired within 3 years from the second day the product being received.

Note: To protect the product during delivery, a packaging box is required. Please keep the packaging box for at least 30 days from the date receiving the package.

Product Malfunction List

Name	Malfunction
Smart Door Lock N100	1. Surface cracks due to construction or material defect.
	2. Door lock can not work due to construction defect.
	3. Can not control the lock
	4. Can not pair the lock with Bluetooth
	5. Keypad does not respond

Product warranty does not apply to following situations:

1. Unauthorized repair, misuse, collision, negligence, abuse, leak, accidents, modification of the product or incorrect use of the accessory that does not match with the product. Or tear, alter the labels and anti-counterfeit label.
2. Has expired the product warranty period.
3. Damage caused by force majeure.
4. The problem is not listed in Product Malfunction List
5. The problem of the product and its accessory is listed in Product Malfunction List but caused by person.

Aqara
continuous connection

Smart Door Lock N100
Manual and product warranty