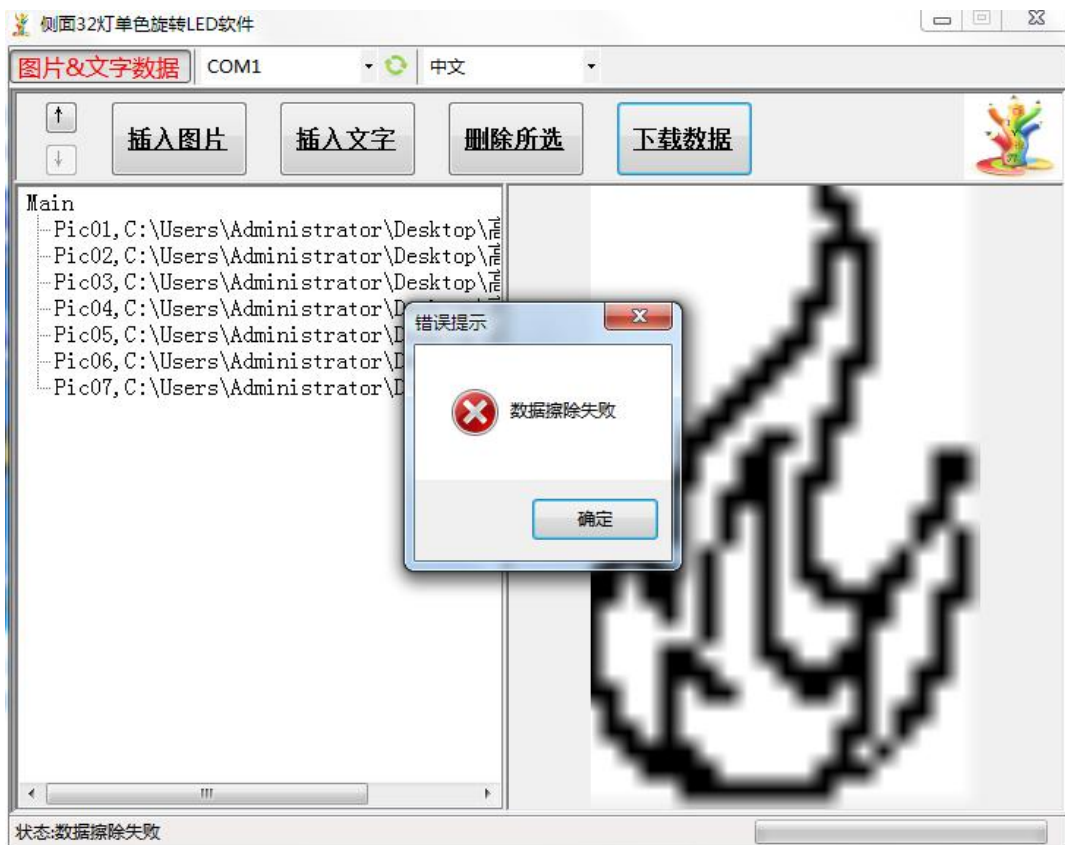




# 常见问题分析

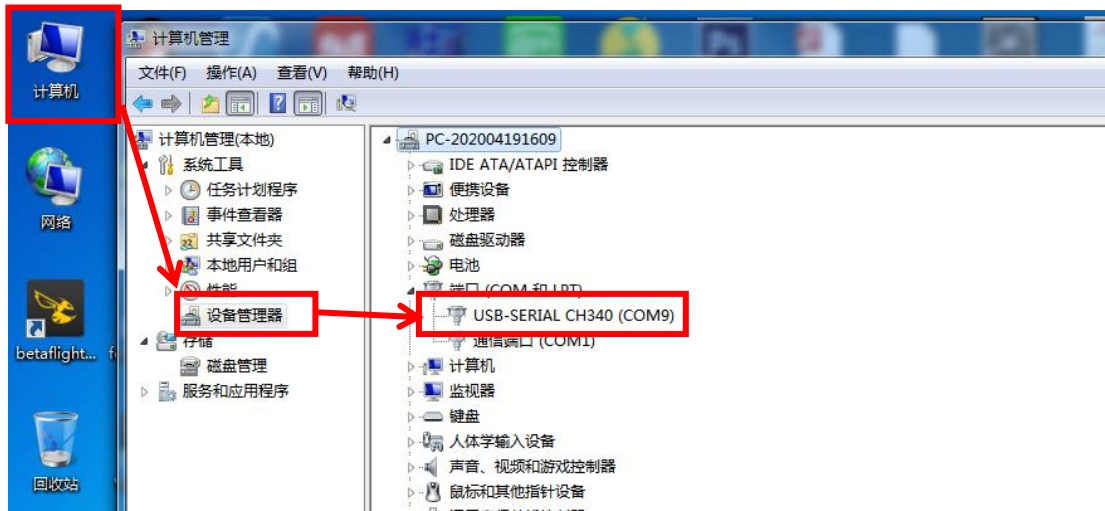
## FAQ Analysis

### 1、Failed to send word prompt (改字提示发送失败)



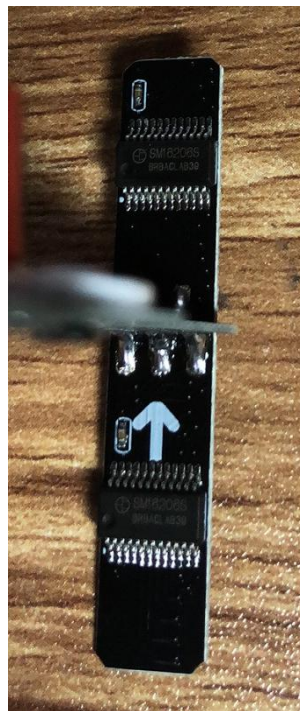


Check the serial port number of the device manager on the computer, right-click the computer - management, open the port such as here is normal COM9, if there is an exclamation mark indicating that the driver is not installed, please reinstall the driver, or contact customer service (查看电脑的设备管理器串口的端口号, 右键计算机—管理, 打开端口例如这里是正常的 COM9, 如果有感叹号说明驱动没安装好, 请重新安装驱动, 或者联系客服)



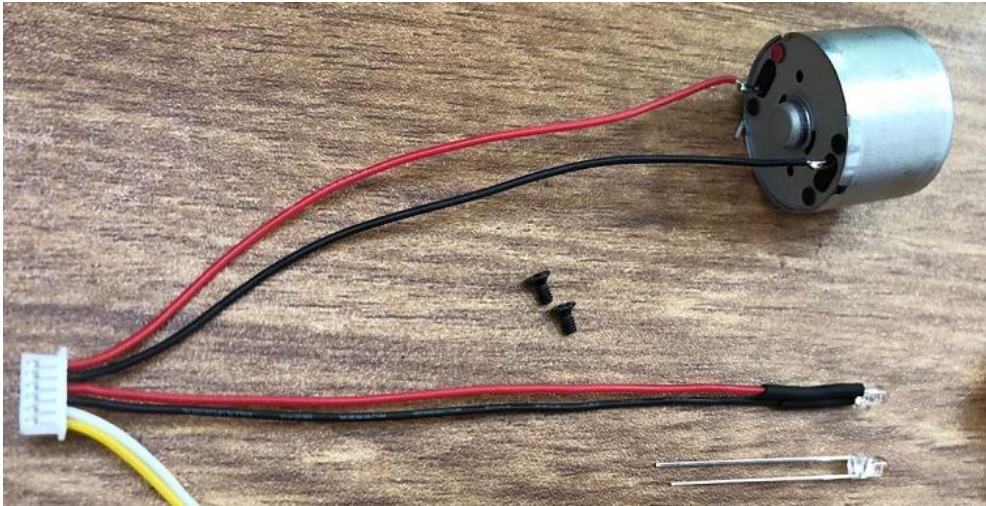


2、After the USB power is supplied to the rotating board, there will be a running light. You can check if the light is not on or if the light is on at the same time Check whether there is virtual welding of the lamp board and the driver chip behind and short circuit phenomenon (USB 供电给旋转板后会有流水灯可以查看有灯不亮或者灯同时亮的问题，检查灯板的灯有无虚焊以及背后的驱动芯片有无虚焊、短路现象)

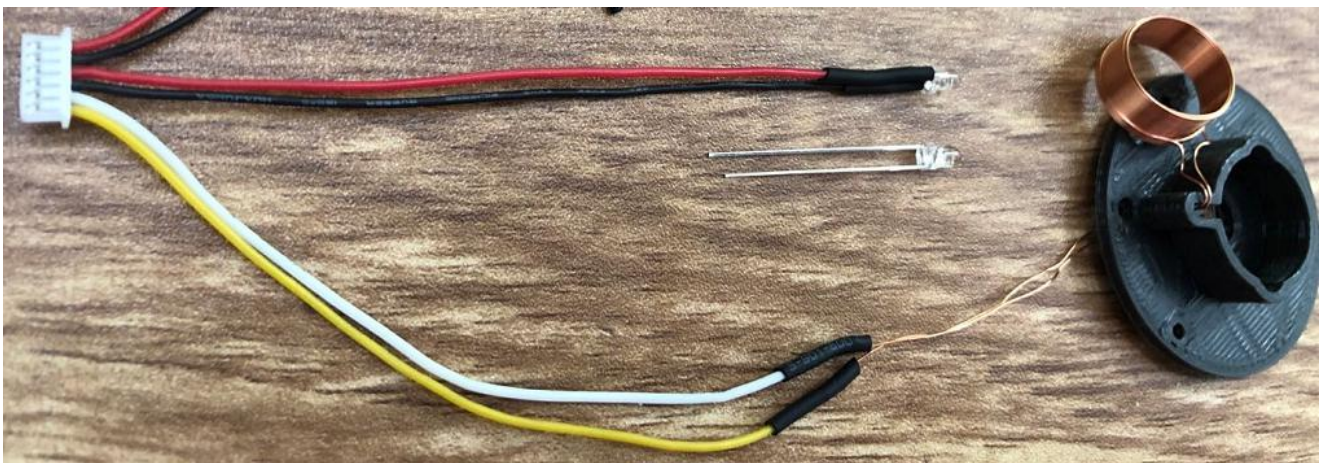




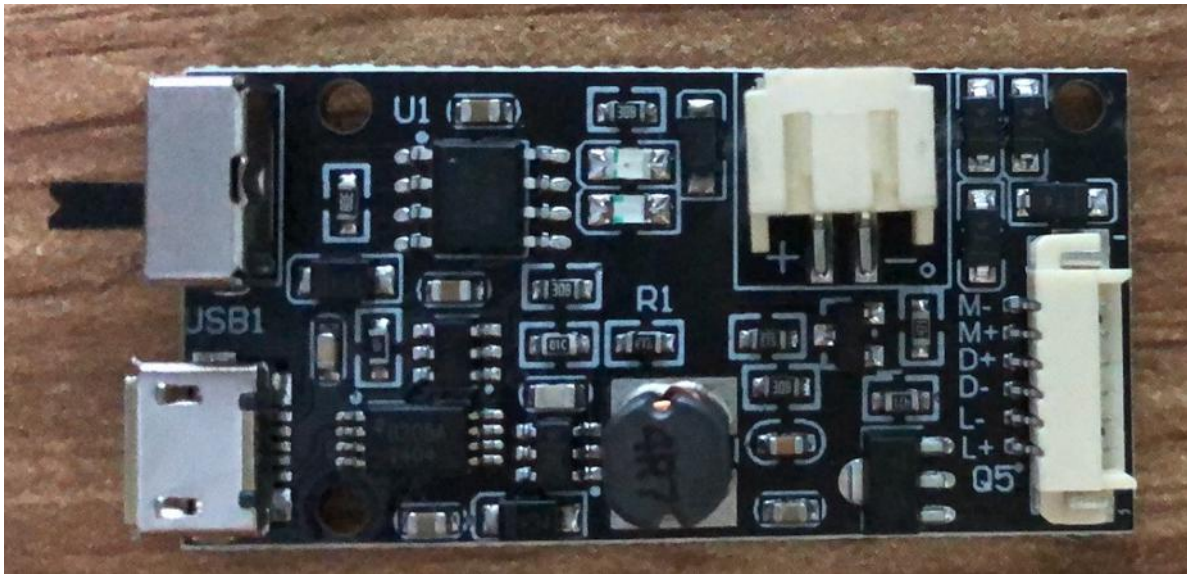
3、Before power on, use USB cable for power supply and charging. After turning on the switch, the motor will rotate. If the motor does not turn, check whether the wire of the motor in the 6P wire is welded correctly (上电前先用 USB 线供电并且充电, 拨动开关后电机旋转, 如果电机不转, 检查 6P 线中电机的线是否焊接正确)



4、There is no light on when rotating, first check whether the wire of the coil is connected correctly, the coil welding is not positive or negative, and then check whether the power supply plate has component virtual welding (旋转起来无灯亮, 先检查线圈的线是否连接对, 线圈焊接不分正反然后检查供电板有无元件虚焊)

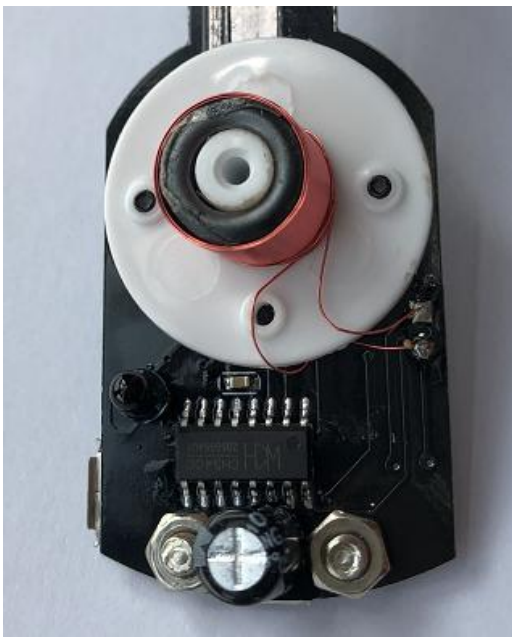






5、The rotation jitter is terrible (旋转抖动的厉害)

The counterweight screw must be fixed as shown in the figure. The 220UF capacitor is also a part of the counterweight (配重螺丝一定要按图中这样固定, 220uf 电容也是配重的一部分)



6、Please contact customer service to solve other problems! I wish you all a success!

还有其他问题请联系客服解决!祝大家制作成功!