WARRANTY INSTRUCTIONS

Item	Parts Name	Warranty Period
Main Parts	Motor	6 months
	Battery	12 months
	Controller	6 months
Function Parts	The charger	3 months
	Front light	
	Tail light	
	Brake light	
	Brake device	
	Accelerator	
Appearance Parts	Paint Logo	No warranty
	Sticker	
	Mudguard	
	Other accessories not shown in list	

Note:

If you find that the goods are damaged due to transportation, please contact the seller within 3 days. They will send you the corresponding accessories. After more than 3 days, the seller will not be responsible for the damage caused by transportation.

If your scooter is damaged due to improper use (violent use/overload use/impact damage), this is not covered by the warranty.

If the battery capacity declines by 30% within one year, you can contact us for after-sales maintenance. (If the battery problem is caused by long-term non-charging, man-made damage, water in the battery compartment, etc., it is not covered by the warranty and needs to be repaired at your own expense).

FAQ

Q1：Can I use this scooter product in rainy weather?
A1：You cannot use the scooter on rainy days. If the scooter is damaged due to water entering the battery compartment, you will lose your battery warranty.

Q2：Can I modify my scooter?
A2：You can modify the scooter according to your personal preferences. Of course, if some parts are damaged due to modification, you will lose the corresponding warranty.

Q3：Do you have after-sales points in Europe?
A3：Of course, we currently have a maintenance point in the Czech Republic.

Q4：How can I buy accessories for my scooter?
A4：You can buy it through our partner online store. In the future, we will also develop offline stores, which will give you greater convenience.

Q5：How can I proceed if I need warranty service?
A5：You can directly contact the seller who sold the product, and we will urge them to provide after-sales service.

Q6: What should I do if I lose my NFC card?
A6:If you only lose one of the two NFC cards, you can buy a blank card and copy the information into the blank card. If both cards are lost, you can only replace the meter with a new one.